

New VPN Client settings for Biomedical Campus

Introduction

The CSCS is replacing network firewalls with newer devices. Once the new firewalls are in place it will be necessary to make two small changes on your computer to continue to connect to the VPN. The new VPN will be available in April.

Instructions for editing your VPN settings

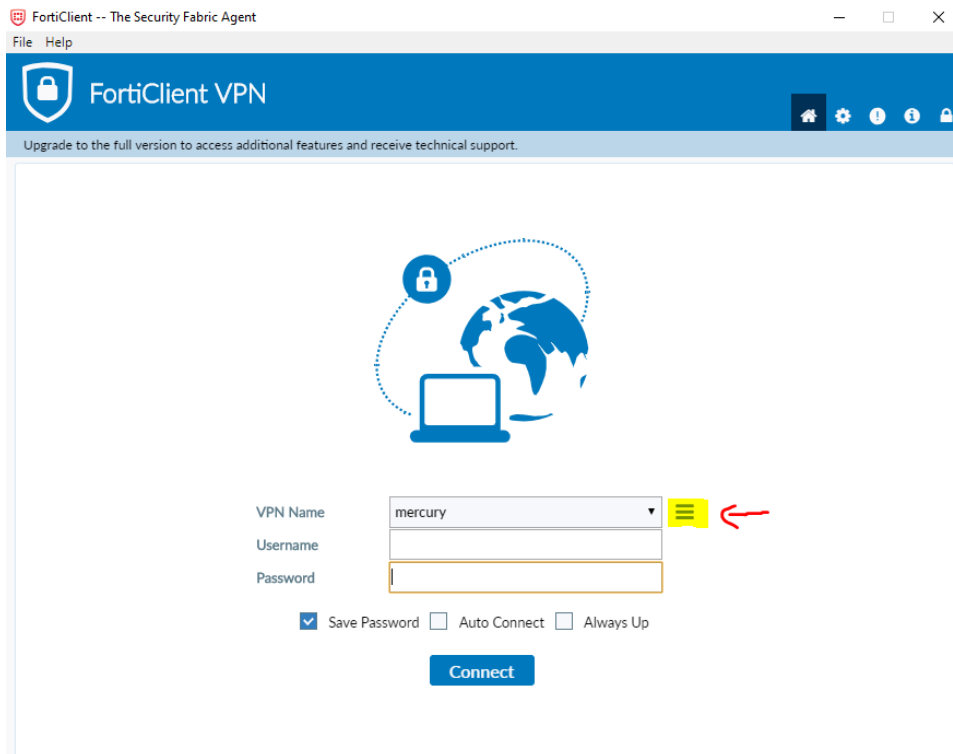
You will need to make these changes yourself, whilst not using the VPN. Please follow the instructions based on the computer's operating system.

These instructions assume you have already installed, **either** the 6.0.9, **or** the 6.4 version, of the FortiClient VPN (but not any versions between 6.0.9 and 6.4), with legacy settings for Mercury VPN, which now need to be edited.

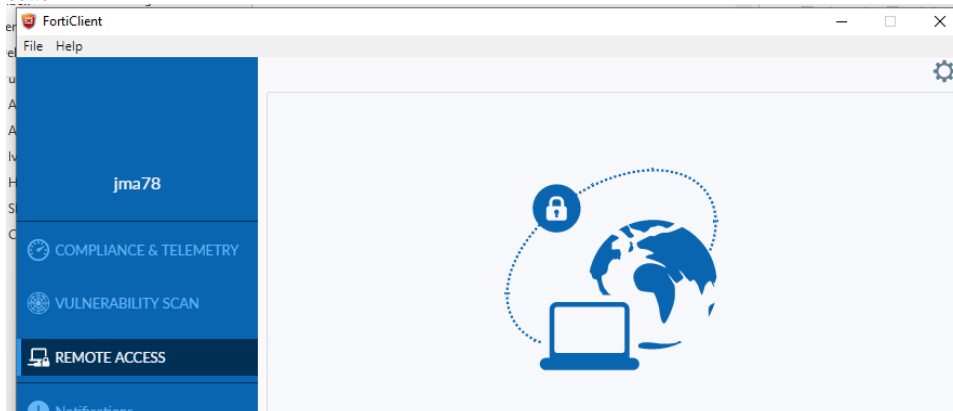
Windows 10 Computers

Please note: these instructions assume you are not connected to the VPN

1. Click Start, type FortiClient and click on the Forticlient logo when it comes up.
2. In the FortiClient VPN window that opens
 - a. Click the **edit** button, highlighted here in yellow, it looks like 3 short lines stacked on top of each other:

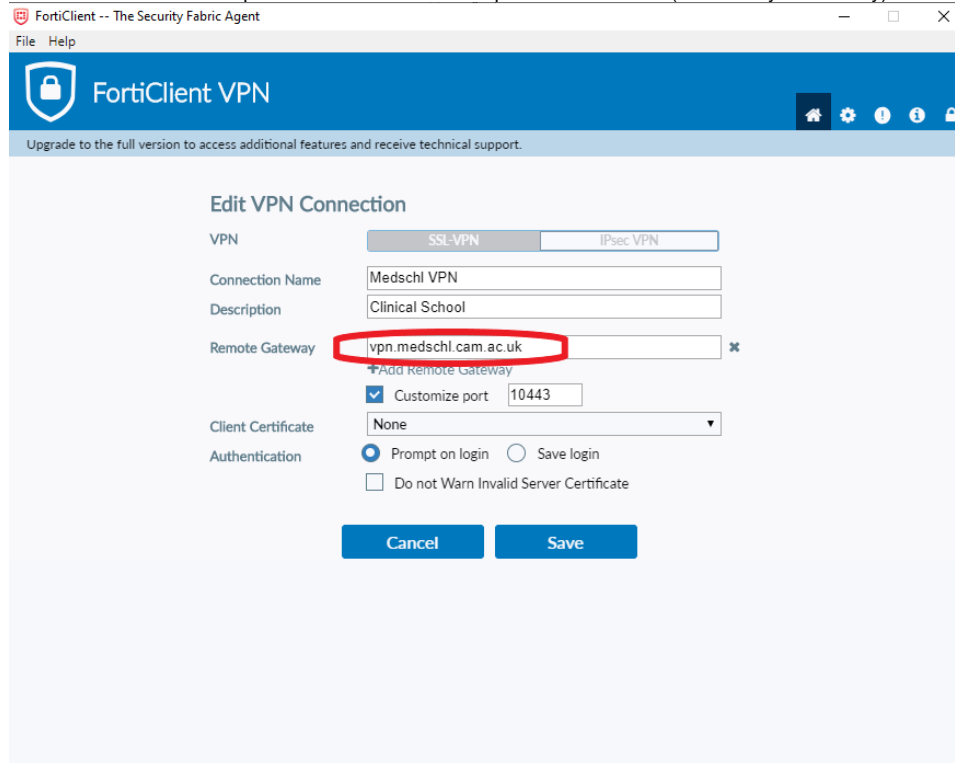


- b. Some older versions of FortiClient have a gear icon in the top right corner of the window. You can click this if you don't see the edit button



c.

3. Click **Edit the selected connection**
4. update the **Remote Gateway** section. You should remove mercury.medschl.cam.ac.uk and replace it with **vpn.medschl.cam.ac.uk**
5. ensure that the customize port is selected and that the port is set to 10443 (this is likely set already)



All other settings remain the same.

6. Click **Save** to finish updating the settings

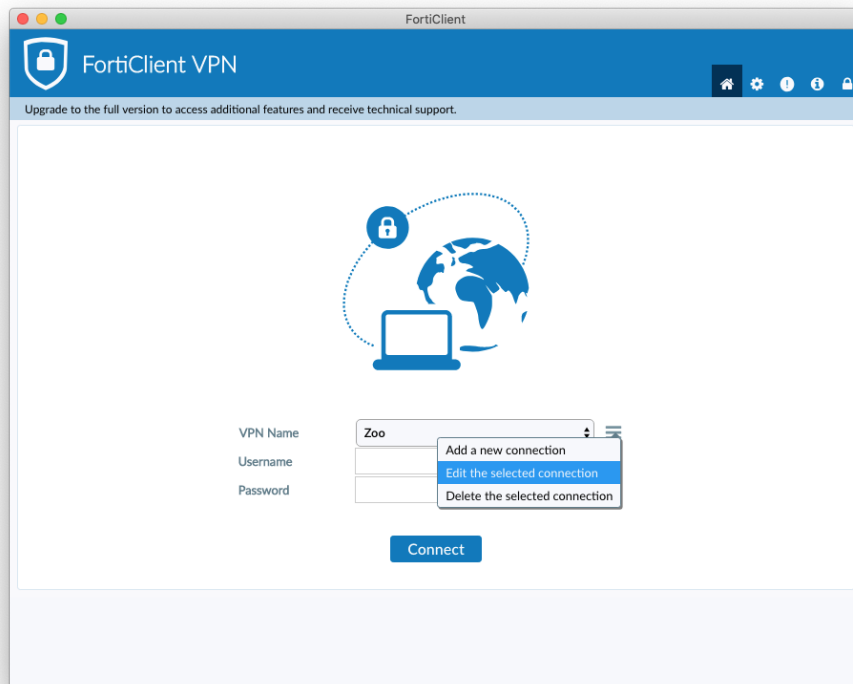
Please note: We have found sometimes the client does not save the customized port number, if you encounter problems connecting after updating these settings please check this.

macOS

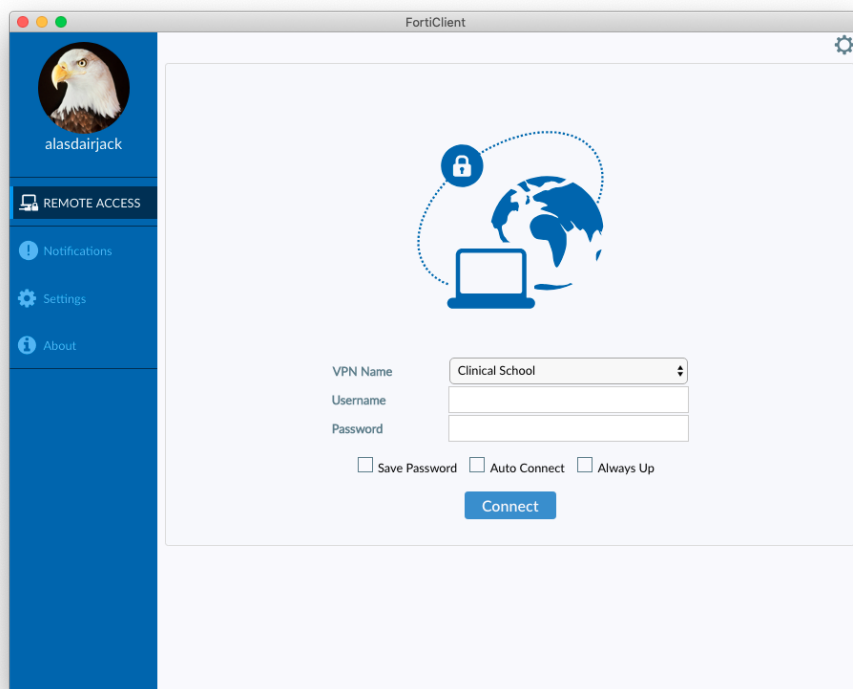
Please note: these instructions assume you are not connected to the VPN.

1. Start the VPN application by one of the following methods:
 - a. Click the FortiClient icon in the menu bar and select Open FortiClient Console.
 - b. Press and hold the Command key on your Mac keyboard, then tap the space bar to open Spotlight Search. Then type FortiClient and press return.
 - c. Browse to Applications and double click the FortiClient icon.
2. In the FortiClient VPN window that opens:

a. Click the **edit** button, (see screenshot below), it looks like 3 short lines stacked on top of each other:



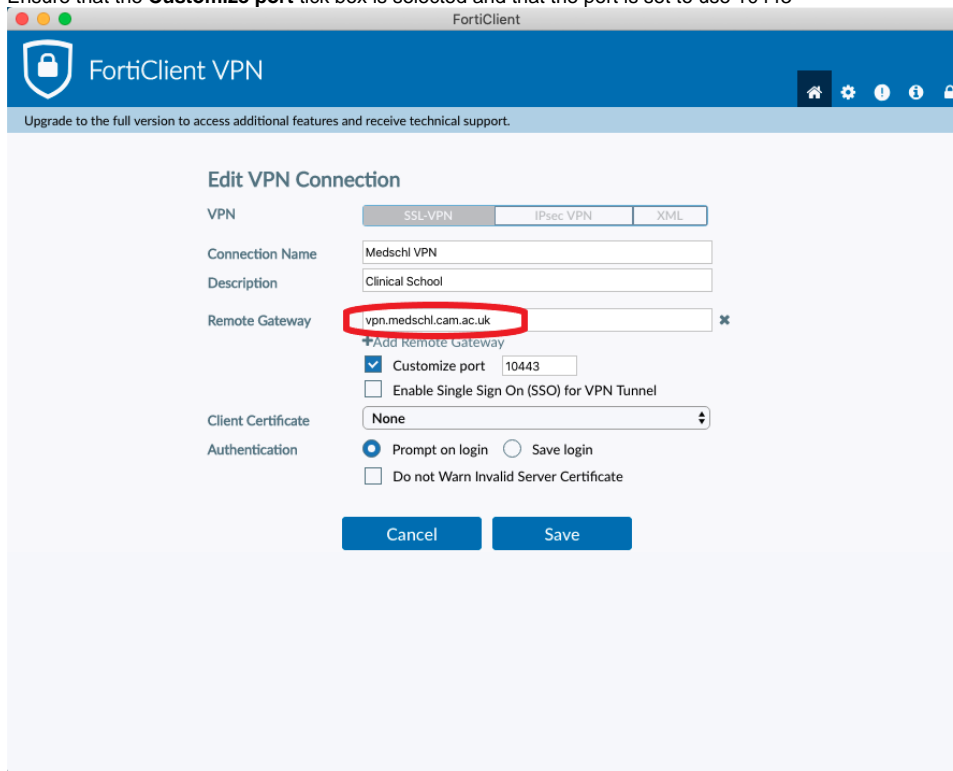
b. Some older versions of FortiClient have a gear icon in the top right corner of the window. You can click this if you don't see the edit button:



3. Click **Edit the selected connection**

4. Update the **Remote Gateway** section. You should remove mercury.medschl.cam.ac.uk and replace it with **vpn.medschl.cam.ac.uk**

5. Ensure that the **Customize port** tick box is selected and that the port is set to use 10443



The screenshot shows the 'Edit VPN Connection' window in FortiClient. The window title is 'FortiClient VPN'. Below the title bar, there is a navigation bar with a home icon, a settings gear, a help icon, and a lock icon. A message reads: 'Upgrade to the full version to access additional features and receive technical support.' The main content area is titled 'Edit VPN Connection' and has three tabs: 'SSL-VPN', 'IPsec VPN', and 'XML'. The 'SSL-VPN' tab is selected. The form contains the following fields and options:

- VPN:** SSL-VPN (selected), IPsec VPN, XML
- Connection Name:** Medschl VPN
- Description:** Clinical School
- Remote Gateway:** vpn.medschl.cam.ac.uk (highlighted with a red circle)
- + Add Remote Gateway:** (button)
- Customize port:** (checked), 10443
- Enable Single Sign On (SSO) for VPN Tunnel:** (unchecked)
- Client Certificate:** None (dropdown menu)
- Authentication:** Prompt on login, Save login, Do not Warn Invalid Server Certificate

At the bottom of the form are two buttons: 'Cancel' and 'Save'.

6. Click **Save** to finish updating the settings

After changing the Remote Gateway from mercury.medschl.cam.ac.uk to **vpn.medschl.cam.ac.uk** and ensuring the port is set to **10443** you will be able to use the new VPN. If this does not work for any reason please contact the service desk:

- By Email: servicedesk@medschl.cam.ac.uk
- By Telephone: 01223 336261